

# Giving and Receiving Feedback

## Growth Through Learning

In today's competitive and dynamic healthcare climate, it is critical to develop leadership skills to help team members reach their full potential. Our goal at Philips Healthcare is to train tomorrow's healthcare leaders today and provide support across all levels of the healthcare continuum.

### **Philips Leadership Excellence - PLE114**

Feedback in the workplace is essential for making progress. Giving and receiving feedback is a great way to make sure that employees stay on track and continue to be aligned with the organizational vision. Using tools and practices, you can make it quick and easy for managers to give their direct reports and for team members to give each other feedback as part of the culture and as part of the norm. Positive feedback can be a simple thanks or recognizing progress. Constructive feedback can help others gain valuable objective perspective to help improve and move forward towards accomplishing a project, goal, or other achievement.

## Giving and Receiving Feedback (PLE114)



### Course objectives.

Upon completion of this course, the participant will increase their ability to:

- Understand the value of feedback within an organization
- Identify the do's and don'ts of giving and receiving feedback
- Explore the guidelines for effective feedback
- Practice and develop feedback skills through the DEAR Method
- Learn the essentials of receiving feedback to actively hear and apply for a higher level of performance
- Learn how to praise others
- Set goals for action planning and accountability of transfer of learning
- Provide progress reports and ongoing support through the use of effective feedback and one-on-one meetings as described in the workshop.
- Create a climate of continual performance improvement by fostering a motivating environment that celebrates success.

### Participants Receive

- Coaching throughout the session
- Written and verbal evaluation of strengths/areas for improvement
- A workbook/reference manual

### Faculty

Training Edge Facilitator  
Philips clinical service specialist

### Locations

Course may be held in Philips central locations in Alpharetta, Georgia; Bothell, Washington; and Cleveland, Ohio. Other locations may be offered.



### For more information

Contact a Philips ultrasound clinical services coordinator at 800-522-7022 and visit our education catalog at

[www.learningconnection.philips.com/ultrasound](http://www.learningconnection.philips.com/ultrasound)

