

Problem Solving and Decision Making

Growth Through Learning

In today's competitive and dynamic healthcare climate, it is critical to develop leadership skills to help team members reach their full potential. Our goal at Philips Healthcare is to train tomorrow's healthcare leaders today and provide support across all levels of the healthcare continuum.

Philips Leadership Excellence - PLE111

This one day course will present a clear process and user-friendly techniques for making smart business and personal choices.

Using a case study approach, this course offers straightforward, easy-to-follow process designed to improve the way business decisions -- or any decisions that help to reach a goal -- are made. This workshop incorporates lecture, group exercises, business examples and coaching in a fun and relaxed atmosphere. Participants learn and practice skills they can apply to make better quality decisions.

Problem Solving and Decision MAKing (PLE111)



Course objectives.

Upon completion of this course, the participant will increase their ability to:

- Assess their decision making style
- Define clear parameters of decisions
- Collect relevant information and generate creative alternatives
- Hone intuition and incorporate it into decisions
- Define consequences and payoffs
- Analyze risks and define level of risk tolerance
- Avoid common mistakes and psychological traps in the decision making process
- Correlate an appropriate strategy with a specific decision
- Describe the dynamics of group decision making
- Develop clear guidelines on communicating decisions
- Design an action plan to evaluate the results of decisions
- Tailor decision-making style to be situationally appropriate

Participants Receive

- Coaching throughout the session
- Evaluation of strengths/areas for improvement
- A workbook/reference manual

Faculty

Training Edge Facilitator

Philips clinical service specialist

Locations

Course may be held in Philips central locations in Alpharetta, Georgia; Bothell, Washington; and Cleveland, Ohio. Other locations may be offered.



For more information

Contact a Philips ultrasound clinical services coordinator at 800-522-7022 and visit our education catalog at

www.learningconnection.philips.com/ultrasound

