



CLICK! Create, Communicate, Collaborate

Growth Through Learning

In today's competitive and dynamic healthcare climate, it is critical to develop leadership skills to help team members reach their full potential. Our goal at Philips Healthcare is to train tomorrow's healthcare leaders today and provide support across all levels of the healthcare continuum.

Philips Leadership Excellence - PLE105

Have you ever wondered why it seems so difficult to collaborate and communicate with some people and so easy with others? Can you recall an occasion where things just "clicked"? Wouldn't it be great if all of your interactions with others worked that way? In theory, the idea of collaboration sounds ideal. In practice, working together can be time consuming, frustrating, and unproductive at times. This workshop is to help participants understand the impact that their communication skills have on other people. The workshop will also explore how improving these skills can make it easier for them to create positive relationships, communicate, and collaborate better in the workplace.

Click! Create, Communicate, Collaborate (PLE105)



Course objectives.

Upon completion of this course, the participant will increase their ability to:

- Articulate the value of collaboration
- Learn how to create (and maintain) positive working relationships
- How to set expectations and operating principles within a collaborative group
- Identify common communication problems that may be holding them back, including moving past assumptions and avoiding negative language
- Work through best practices in various collaborative communication vehicles, such as email and voice mail communication
- Build consensus and leverage synergy through effective collaboration
- Increase ability for generous listening
- Explore the guidelines for effective feedback
- Learn how to deliver difficult conversations with others for improved collaboration
- Set goals for action planning and accountability of transfer of learning

Participants Receive

- Workbook/reference manual
- Opportunities to practice methodology and immediately transfer application into the workplace

Faculty

Training Edge Facilitator
Philips clinical service specialist

Locations

Course may be held in Philips central locations in Alpharetta, Georgia; Bothell, Washington; and Cleveland, Ohio. Other locations may be offered.



For more information

Contact a Philips ultrasound clinical services coordinator at 800-522-7022 and visit our education catalog at

www.learningconnection.philips.com/ultrasound

