



Respect in the Workplace

Growth Through Learning

In today's competitive and dynamic healthcare climate, it is critical to develop leadership skills to help team members reach their full potential. Our goal at Philips Healthcare is to train tomorrow's healthcare leaders today and provide support across all levels of the healthcare continuum.

Philips Leadership Excellence - PLE102

As the dramatic shift to a highly diverse workforce continues, organizations know they must help all workers understand, accept, and capitalize on differences and how to promote a respectful workplace. Many factors can enhance, yet challenge, communication among employees, such as cultural backgrounds, generational perspectives, and experiences of a wide range of employees and customers. We believe in focusing on celebration and inclusion to eliminate and prevent any harassment and to create an inclusive environment. For organizations to continue to operate effectively, employees must continue to bring respect and a value for one another into their job environment. Collectively, teams need to create and sustain a productive and positive atmosphere through self-awareness, understanding, and application of core principles that go beyond compliance requirements to embedding these values into the workplace culture.

As part of the classroom training, we have developed both a workshop for Managers, and a general employee program that takes the training beyond awareness into application and allows for the practice of skills that are necessary for managers to lead their teams and individuals to become role models for building a culture of respect and civility at your organization. The learning outcomes for both of these programs are detailed below.

Respect in the Workplace (PLE102)



Course objectives.

Upon completion of this course, the participant should be able to:

- Describe the special role that respect plays in today's workforce
- Discuss organizational expectations for maintaining respect, inclusiveness, and the elimination of harassment and judgment
- Build mutual understanding and respect through positive communication
- Learn how to create ground rules and shared expectations with commitment and accountability
- Accept respect and courtesy as a personal mission in your Leadership Role
- Lead others to create a respectful and inclusive environment. Understand what is inclusiveness culture and how to create one.
- Deliver consistent communication to reinforce positive behaviors and change behaviors that are contrary
- Lead by commitment for a respectful and strong communicative workplace
- Understand each generation and their unique work ethic
- Identify what each group brings to the table in terms of talents and strengths, how they like to manage or be managed, and their views on quality, service, work and life in general
- Learn to value and utilize the unique talents and strengths each generation brings to the workforce and how to maximize those abilities
- Create a personal action plan for immediate application

Participants Receive

- Coaching throughout the session
- Evaluation of strengths/areas for improvement
- A workbook/reference manual

Faculty

Training Edge Facilitator
Philips clinical service specialist

Locations

Course may be held in Philips central locations in Alpharetta, Georgia; Bothell, Washington; and Cleveland, Ohio. Other locations may be offered.



For more information

Contact a Philips ultrasound clinical services coordinator at 800-522-7022 and visit our education catalog at

www.learningconnection.philips.com/ultrasound

